



## VACANCY -2424

REFERENCE NR	:	VAC00956/25
JOB TITLE	:	Network Engineer (Unified Comm)
JOB LEVEL	:	C5
SALARY	:	R 478 420 – R 717 630
REPORT TO	:	Consultant: Network Engineer
DIVISION	:	National and Regional Consulting
DEPT	:	RPL HOD Northern Region
LOCATION	:	SITA Centurion
POSITION STATUS	:	24 -Months - Fixed Term Contract (Internal & External)

### Purpose of the job

To monitor network status, attend to network incidents and service requests to ensure service restoration, and complete root cause analysis.

### Key Responsibility Areas

- Infrastructure management.
- Maintenance of Network Devices.
- Provide user support and attend to logged incidents.

### Qualifications and Experience

**Minimum:**3-year National Diploma/Degree in IT related field (Computer Science, Information Technology/Engineering, BCom etc).

**Certification:** CCNA required and CCNP will be an added advantage.

**Experience:** 3 - 5 years' experience with Voice gateways and CUCM v11.5.

- 3 years working experience in Voice technologies (Cisco Call Manager, Cisco Finesse and etc)
- Session Border Controller Configuration Experience
- Strong SIP knowledge
- Fundamental understanding of IP Networking (Wide Area Network (WAN), Network topology, Application Layer and routing protocols)
- Configure features and functionalities as per customer specifications.
- Troubleshoot and resolve Level 2 Service Requests for Unified Communications installations.
- Ensure accurate completion of installations and that queries are attended and resolved timeously, as per the relevant Service Level Agreement.
- Fundamental understanding of VoIP Troubleshooting.

### Technical Competencies Description

Knowledge of: SIP, VOIP and Cisco Call Manager platform, Video and Web conferencing; ESXI, System IOS & OS platforms; Management Suite (PCP, PCA, PCD & eSight); Unified Messaging; Customer Contact Centers; End user telephony equipment; Configuring and supporting multi-site voice deployments: Self-confidence, Problem resolution orientation, customer relations and communication.

Ability to interact with leadership and external customers. Incumbent must be willing to consult and Interact with Government officials, standards generating bodies, accreditation and certification bodies. Ability to

work independently under minimal supervision. Must be willing to work standby shifts and overtime when required. The incumbent will be required to consult and interact with relevant Government Officials, standards generating bodies, accreditation and certification bodies.

### **How to apply**

To apply please log onto the e-Government Portal: **[www.eservices.gov.za](http://www.eservices.gov.za)** and follow the following process

1. Register using your ID and personal information
2. Use received one-time pin to complete the registration
3. Log in using your username and password
4. Click on "Employment & Labour
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

Or, if candidate has registered on eservices portal, access [www.eservices.gov.za](http://www.eservices.gov.za), then follow the below steps:

1. Click on "Employment & Labour
2. Click on "Recruitment Citizen"
3. Login using your username and password
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support [egovsupport@sita.co.za](mailto:egovsupport@sita.co.za) OR call 080 1414 882

**CV`s sent to the above email addresses will not be considered**

**Closing Date: 24 July 2025**

### **Disclaimer**

SITA is an Employment Equity employer, and this position will be filled based on the Employment Equity Plan. Correspondence will be limited to shortlisted candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves the right not to make an appointment.
- The appointment is subject to getting a positive security clearance, the signing of a balance scorecard contract, verification of the applicants' documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.

